

1. Domestic violence fora and domestic violence coordinators – Greater London

NB: We are using the term ‘Domestic Violence Co-ordinator’ (DVC) collectively. However, the named person may be a Community Safety Officer or Projects Officer based in the Community Safety Team or associated department but will have responsibility for domestic violence within their borough.

Barking & Dagenham Domestic Violence Forum

c/o Community Safety Team,
Room B8, Civic Centre,
Dagenham, Essex RM10 7BN
t: 020 8227 2809
DVC: Emma Gray
emma.gray@lbbd.gov.uk

Barnet Domestic Violence Forum

c/o Safer Communities Team,
Room 203, Colindale Police Station,
Grahame Park Way, Collindale, London NW9 5TW
t: 020 8733 4416
DVC: Rachel Smith
rachel.smith@barnet.gov.uk

Bexley Domestic Violence Forum

c/o Bexley Community Safety Partnership,
Civic Offices, Broadway,
Bexleyheath, Kent DA6 7LB
t: 020 8294 6034
DVC: Post currently vacant
community.safety@bexley.gov.uk



Brent Domestic Violence Forum

Brent Community Safety Team,
Quality House, 249 Willesden Lane,
London, NW2 5JH
t: 020 8937 1139
DVC: Catherine Kane
catherine.kane@brent.gov.uk

Bromley Domestic Violence Forum

Civic Centre, Stockwell Close,
Bromley BR1 3YH
t: 020 8313 4290
DVC: Dave Gaywood
david.gaywood@bromley.gov.uk

Camden Multi-Agency Domestic Violence Forum

Bidborough House, 20 Mabledon Place,
London WC1H 9BF
t: 020 7974 6138
DVC: Caitriona Scanlan
caitriona.scanlan@camden.gov.uk

City of London Domestic Violence Forum

c/o Community Safety Team,
Suite 48, London Fruit & Wool Exchange,
Brushfield Street, London E1 6EX
t: 020 7456 9815
DVC: Emma Davies
emma.davies@corpoflondon.gov.uk

Croydon - Family Violence Strategic Partnership Group

Family Justice Centre,
69 Park Lane, Croydon, CR0 1JD
t: 020 8688 0100
DVC: Ann Crosthwaite
ann.crosthwaite@croydon.gov.uk

Ealing Domestic Violence Task Group

Community Safety Team,
London Borough of Ealing, Perceval House,
14-16 Uxbridge Road, London W5 2HL
t: 020 8825 7914
DVC: Joyce Parker
parkerj@ealing.gov.uk

Enfield Domestic Violence Forum

Community Safety Unit,
First Floor, Civic Centre, Silver Street,
Enfield, Middlesex, EN1 3XN
t: 020 8379 4310/4184
DVC: Keri Abbadi
keri.abbadi@enfield.gov.uk

Greenwich Domestic Violence Forum

c/o Community Safety & Integrated Enforcement,
Riverside House East, Mezzanine Floor,
Woolwich High Street, London SE18 6BU
t: 020 8921 4909
DVC: Katie Howell
domestic-violence@greenwich.gov.uk

Hackney Domestic Violence Forum

Community Safety Team,
London Borough of Hackney,
2nd Flr, Maurice Bishop House,
17 Reading Lane, London E8 1HH
t: 020 8356 2418 or 0800 056 0905
DVC: Nazia Matin
nazia.matin@hackney.gov.uk

Hammersmith & Fulham Domestic Violence Forum

c/o Community Safety Unit,
Town Hall, King Street,
London W6 9JU
tel: 020 8753 2817
DVC: Siuta Julita
Julita.Siuta@lbhf.gov.uk

Haringey Domestic Violence Forum

c/o Equalities & Diversity Unit,
London Borough of Haringey,
Civic Centre, High Road,
Wood Green, London N22 8LE
Tel: 020 8489 2694 / 3152
DVC: Deirdre Cregan
deirdre.cregan@haringey.gov.uk

Harrow Domestic Violence Forum

Harrow Council,
Civic Centre, Station Road,
Harrow, Middlesex HA1 2XF
t: 020 8424 1326
DVC: Hazel Waters
hazel.waters@harrow.gov.uk

Havering Domestic Violence Forum

Community Safety,
London Borough of Havering,
Room 515, 5th Floor,
Mercury House, Mercury Gardens,
Romford RM1 3SL
t: 01708 779 412
DVC: Tarjinder Sehanger
tarjinder.sehanger@havering.gov.uk

Hillingdon Domestic Violence Forum

Civic Centre, High Street,
Uxbridge, Middlesex, UB8 1UW
t: 01895 277 147
DVC: Erica Rolle
erolle@hillington.gov.uk

Hounslow Domestic Violence Forum

c/o Community Safety & Crime Reduction Unit,
London Borough of Hounslow,
Civic Centre, Lampton Road,
Hounslow TW3 4DP
t: 020 8583 2483
DVC: Permjit Chadha
Permjit.Chadha@hounslow.gov.uk

Islington Domestic Violence Project Team

c/o Domestic Violence Co-ordinator,
Community Safety Partnerships Unit,
Room 116, Municipal Offices,
222 Upper Street,
London N1 1XR
t: 020 7527 2184
DVC: Harriet Wilkins
harriet.wilkins@islington.gov.uk

Kensington & Chelsea Domestic Violence Forum

Community Safety Team, Whitlock House,
c/o Kensington Police Station,
72-74 Earls Court Road,
London W8 6EQ
t: 020 7795 6660
DVC: Samantha De Silva
samantha.desilva@rbkc.gov.uk

Kingston Upon Thames Domestic Violence Forum

c/o Domestic Violence Co-ordinator,
Kingston Crime & Disorder Reduction Partnership,
Room 47, Guildhall,
Kingston-Upon-Thames KT1 1EU
t: 020 8547 5040
DVC: Kelly Whitehead
Kelly.Whitehead@rbk.kingston.gov.uk

Lambeth Domestic Violence Forum

c/o Communications & Customer Relations Team,
Adult & Community Services,
Phoenix House,
10 Wandsworth Road,
Vauxhall, London SW8 2LL
t: 020 7820 0007
DVC: Post currently vacant

Lewisham Domestic Violence Forum

Community Safety Team,
23 Mercia Grove,
London SE13 6BT
t: 020 8314 9120
DVC: Joanne Marshall
joanne.marshall@lewisham.gov.uk

Merton Domestic Violence Forum

Safer Merton,
3rd Floor, Athena House,
86-88 London Road,
Morden, Surrey, SM4 5AZ
t: 020 8545 4146
DVC: Post currently vacant

Newham Domestic Violence Forum

Newham Domestic Violence & Hate Crime Unit,
London Borough of Newham,
328 Barking Road,
East Ham,
London E6 2RT
t: 020 8430 2000
DVC: Frances Martineau
frances.martineau@newham.gov.uk

Redbridge Domestic Violence Forum

Community Safety Team,
Room 35, Perth Terrace,
Perth Road, London IG2 6AT
t: 020 8708 5081
DVC: Post currently vacant

Richmond Upon Thames Domestic Violence Forum

Community Safety Team,
Room 42, York House,
Richmond Road,
Twickenham
t: 020 8891 7155
DVC: Post currently vacant

Southwark Domestic Violence Forum

c/o Community Safety Unit,
Alpha House, 5th Floor,
Borough High Street,
London SE1 1LB
t: 020 7232 6237
DVC: Nahid Chowdhury
nahid.chowdhury@southwark.gov.uk



Sutton Domestic Violence Forum

Safer Sutton Partnership,
PO Box 227, London Borough of Sutton,
6 Carshalton Road, Sutton SM1 4XY
t: 020 8770 5126
DVC: Jean Chinery
jean.chinery@sutton.gov.uk

Tower Hamlets Domestic Violence Forum

Town Hall, Mulberry Place,
5 Clove Crescent,
London E14 2BG
t: 020 7364 44380
DVC: Victoria Hill
victoria.hill@towerhamlets.gov.uk

Waltham Forest Domestic Violence Forum

c/o Community Safety Team,
1 Cecil Road, Leytonstone,
London E11 3HF
Tel: 020 8496 5084
DVC: Mee Cheuk
Mee.Cheuk@walthamforest.gov.uk

Wandsworth Domestic Violence Forum

c/o Domestic Violence Co-ordinator,
PO Box 620, London SW15 6QN
t: 020 8871 6418
DVC: Jenny Iliff
jiliff@wandsworth.gov.uk

Westminster Domestic Violence Forum

c/o NCH, 14-18 Newton Road,
London W2 5LT
t: 020 7229 0333
DVC: Venesha Patel
Venesha.Patel@nch.org.uk

2. Drug (and alcohol) action teams (DAATs) - Greater London

Barking & Dagenham

Roycraft House,
15 Linton Road,
Barking IG11 8HE
t: 020 8227 5669
Ann Griffiths - DAAT Team Co-ordinator
ann.griffiths@lbbd.gov.uk

Barnet

Barnet Safer Communities Team,
Room 204,
Colindale Police Station,
Grahame Park Way,
London NW9 5TW
t: 020 87334531
Peter Fernandez - DAAT Co-ordinator
DAT.Co-ordinator@barnet.gov.uk

Bexley

Bexley Community Safety Partnership,
2 Nuxley Road,
Belvedere,
Kent DA17 5J
t: 020 8284 5513
Graham Lettington - DAAT Co-ordinator
graham.Lettington@bexley.gov.uk

Brent

Wembley Centre for Health & Care,
116 Chaplin Road,
Wembley,
Middlesex HA0 4UZ
t: 020 8795 6193
Andy Brown - DAAT Co-ordinator
andy.brown@brentpct.nhs.uk

Bromley

London Borough of Bromley,
W83A West Wing,
Civic Centre,
Stockwell Close,
Bromley BR1 3UH
t: 020 8461 7926
Colin Newman - DAAT Co-ordinator
colin.newman@bromley.gov.uk

Camden

2nd Floor, Clifton House,
83-117 Euston Road,
London SW1 2RA
t: 020 7974 2915
Mark Morton - DAAT Co-ordinator
mark.morton@camden.gov.uk

City of London

Room 421 Fruit and Wool Exchange,
Brushfield Street,
London E1 6EX
t: 0207 456 1440
Golda Behr - DAAT Co-ordinator
golda.behr@corpoflondon.gov.uk

Croydon

Carolyn House,
22-26 Dingwall Road,
Croydon CR0 9XF
t: 020 8726 7750
Andy Opie - DAAT Co-ordinator
andy.opie@croydon.gov.uk

Ealing

58 Uxbridge Road,
5th Floor, West Wing,
Ealing, London W5 2TL
t: 020 8799 2144
Anna Johnston - Head of Drugs and Alcohol Strategy
ajohnston@ealingdaat.org.uk

Enfield

Winchmore Hall Police Station,
687 Green Lanes,
Winchmore Hill,
London, N21 3RT
t: 020 8345 4640
Roger Cornish - DAAT Co-ordinator
Roger.cornish@enfield.gov.uk

Greenwich

3rd Floor,
47 Woolwich New Road,
London SE18 6EW
t: 020 8921 6904
Rachel Karn - DAAT Co-ordinator
rachel.karn@greenwich.gov.uk

Hackney

2nd Floor,
Maurice Bishop House,
Reading Lane, London E8 1HH
t: 020 8356 2285
Laurence Wrenne - DAT Co-ordinator
Laurence.Wrenne@hackney.gov.uk

Hammersmith & Fulham

London Borough of Hammersmith and Fulham,
Community Safety Unit,
Town Hall, Room 42,
King Street, Hammersmith,
London W6 9JU
t: 020 8753 2459
Patricia Cadden - DAT Co-ordinator
Patricia.Cadden@lbhf.gov.uk

Haringey

Room G14B,
Civic Centre, High Road,
Wood Green, London N22 8LE
t: 020 8489 6962
Marion Morris - DAAT Co-ordinator
marion.morris@haringey.gov.uk

Harrow

London Borough of Harrow,
PO Box 57, Civic Centre, Harrow,
Middlesex HA1 2FX
t: 0208 424 7541
Lizzie Reid - DAT Co-ordinator
lizzie.reid@harrow.gov.uk

Havering

Whitworth Centre,
Noak Hill Road,
Harold Hill, Romford,
Essex RM3 7YA
t: 01708.434 338
Dominic Brown - DAAT Co-ordinator
dominic.brown@haverling.gov.uk

Hillingdon

c/o Hillingdon Primary Care Trust,
Kirk House, 97-109 High Street,
Yiewsley, West Drayton,
Middlesex UB7 7HJ
t: 01895 452 084
Lizzie Reid - DAT Co-ordinator
gareth.jones@hillington.nhs.uk

Hounslow

Social Services & Health Partnerships,
Civic Centre,
Lampton Road,
Hounslow TW3 4DN
t: 020 8583 3015
Simon Gunn- DAAT Co-ordinator
simon.gunn@hounslow.gov.uk

Islington

Islington Drug & Alcohol Action Team,
Room 105,
Municipal Offices,
222 Upper Street,
London N1 1XR
t: 020 7527 3406
Clare Brighton - DAAT Co-ordinator
clare.brighton@islington.gov.uk

Kensington & Chelsea

Community Safety Team,
Whitlock House,
c/o Kensington Police Station,
72-74 Earls Court Road,
London W8 6EQ
t: 020 7938 3013
Linda Oola - Community Safety Officer – Drugs
linda.oola@rbkc.gov.uk

Kingston Upon Thames

c/o Royal Borough of Kingston,
Guildhall, Kingston-upon-Thames,
Surrey KT1 1EU
t: 020 8547 6011
Peter Nightingale - DAAT Co-ordinator
peter.nightingale@rbk.kingston.gov.uk

Lambeth

Lambeth Council, 2nd Floor,
205 Stockwell Road,
London SW9 9SL
t: 020 7926 2684
Megan Jones - DAAT Manager
mjones2@lambeth.gov.uk

Lewisham

Crime Reduction Service,
23 Mercia Grove,
Lewisham,
London SE13 6BJ
t: 020 8314 9738
Fizz Annand - DAAT Co-ordinator
fizz.annand@lewisham.gov.uk

Merton

c/o Housing and Social Services,
Fourth Floor,
Merton Civic Centre,
London Road,
Morden, Surrey SM4 5DX
Tel: 020 8545 3439
Ali Young - DAAT Co-ordinator
Ali.Young@merton.gov.uk

Newham

407-409 High Street,
2nd Floor,
Stratford,
London E15 4QZ
t: 0208 430 6725
Fran Barry - DAAT Co-ordinator
fran.barry@newham.gov.uk

Redbridge

c/o Redbridge & Waltham Forest HA,
Becketts House,
2/14 Ilford Hill,
Ilford IG1 2QX
Tel: 020 8708 7846
Shaheen Mughal - DAAT Co-ordinator
Shaheen.Mughal@redbridge.gov.uk

Richmond Upon Thames

Room 42, York House,
Richmond Road,
Twickenham TW1 3AA
Tel: 020 8831 6195
Anne Lawtey - DAAT Co-ordinator
a.lawtey@richmond.gov.uk

Southwark

Community Safety Unit,
Suite 51,
Alpha Business Centre,
100 Borough High Street,
London SE1 1LB
t: 020 75250805
Kate Sinar - DAAT Co-ordinator
kate.sinar@southwark.gov.uk

Sutton

Sutton Police Station,
PO Box 277,
Sutton SM1 4XY
t: 020 8649 0672
Michael Pierce - DAAT Co-ordinator
michael.pierce@sutton.gov.uk

Tower Hamlets

London Borough of Tower Hamlets,
Chief Executives Office,
2nd Floor,
Mulberry Place,
5 Clove Crescent,
London E14 2BG
t: 020 7364 4594
Gilly Cottew - DAAT Co-ordinator
gilly.cottew@towerhamlets.gov.uk

Waltham Forest

London Borough of Waltham Forest,
Rowan House,
1 Cecil Road,
London E11 3HF
Tel: 020 8496 1775
Alastair Macorkindale - DAAT Co-ordinator
alastair.macorkindale@walthamforest.gov.uk

Wandsworth

Policy Unit,
Wandsworth Borough Council,
The Town Hall,
Wandsworth High Street,
London SW18 2PU
t: 020 8871 6020
Richard Wiles - DAAT Co-ordinator
rwiles@wandsworth.gov.uk

Westminster

Westminster City Hall,
64 Victoria Street,
London SW1E 6QP
t: 020 7641 3466
Davina Firth - DAT Co-ordinator
dfirth@westminster.gov.uk

3. Domestic violence and associated services

Action on Elder Abuse

t: 020 8765 7000;

Helpline: 0808 808 8141

www.elderabuse.org.uk

A national organisation aims to prevent abuse in old age by raising awareness, providing education and promoting research.

Al-Aman

t: 020 8748 2577 / 020 8563 2250

Arabic speaking service for men and women affected by domestic violence in the London Boroughs of Hammersmith & Fulham, Kensington & Chelsea and Westminster.

Ashiana Project

t: 020 8539 0427

www.ashiana.org.uk

Provides advice, support, and temporary housing for young South Asian, Turkish and Iranian women experiencing domestic violence. Outreach service available at home and community level. Refuge provision for women fleeing forced marriage. Takes referrals nationally.

Beverley Lewis House

t: 020 7473 2813 (24 hours)

Specialist refuge for women with learning difficulties.

Broken Rainbow

t: 020 8558 8674;

Helpline: 08452 60 44 60

www.broken-rainbow.org.uk

Provides information and a support service to lesbian, gay, bisexual and transgender people experiencing domestic violence.

Eaves Women's Aid & Eaves Supported Housing

t: 020 7735 2062

www.eaves4women.co.uk

Provides homeless women across London with high quality supported housing. The organisation also delivers domestic violence services, and undertakes campaigning and development work around violence against women, prostitution and trafficking.

Ending The Silence - LGBT Domestic Abuse Project

t: 0141 548 8121

www.lgbtdomesticabuse.org.uk

A website for all service providers currently supporting, working with or planning services for people experiencing domestic abuse.

Forced Marriage Unit

t: 020 7008 0151

www.fco.gov.uk/forcedmarriage

The Forced Marriage Unit is a single point of contact for confidential advice and assistance for those at risk of being forced into marriage overseas.

Galop

t: 020 7704 6767;

Helpline/Shoutline: 020 7704 2040

www.galop.org.uk

Provides advice, support and advocacy to lesbians, gay men, bisexual and trans people that have experienced sexual assault or abuse in the Greater London area.

Greater London Domestic Violence Project (GLDVP)

t: 020 7785 3860

www.gldvp.org.uk

GLDVP is a second tier charity that works to ensure that good practice in domestic violence work is transferred across London, bringing together key agencies to develop London-wide policies, raise awareness about domestic violence and increase the effectiveness of multi-agency work. The Stella Project is a partnership project between GLDVP and GLADA.

The Havens – Specialist Sexual Assault Referral Centres

www.thehavens.co.uk

Providing medical examination, care and support to people who have recently experienced sexual violence. This service is available to adults, children and young people in London. Services are available in Camberwell (020 3299 1599); Paddington (020 7886 6666); and Whitechapel (020 7247 4787).

Hidden Hurt - Domestic Abuse Information

www.hiddenhurt.co.uk

This site has been written by a survivor of domestic violence, and provides advice and information to those who are in an abusive relationship.

Imkaan

t: 020 7250 3933

www.imkaan.org.uk

Imkaan is a national research and policy project, initiated by Asian women's projects. Imkaan profiles and advocates on behalf of the specialist refuge sector nationally, through accredited training programmes, publications and strategic liaison with government, statutory and community organisations.

Jewish Women's Aid

t: 020 8445 8060;

Helpline: 0800 591 203

www.jwa.org.uk

Provides advice and refuge for Jewish women and children experiencing domestic violence. Also provides counselling and outreach. Takes referrals nationally.

Kingston Asian Women's Refuge (Bhavan)

Refuge: 020 8399/020 8786 2259;

Outreach: 020 8786 2128

Refuge for Asian women and children and may accept women from similar cultural backgrounds (African/Arab/Turkish). May accept women on a methadone programme.

Kiran Asian Women's Aid

t: 020 8558 1986

www.rdlogo.com/cwp/kawa/

Provides support and safe temporary accommodation for Asian women and their children escaping domestic violence. Also offers outreach services and resettlement. Takes referrals nationally.

Latin American Women's Aid

Outreach: 020 7275 0321;

Referrals: 07958 536 242

Advice, support and temporary accommodation to Latin American women fleeing domestic violence. Staff speak Portuguese and Spanish. Takes referrals nationally.

Men's Advice Line

Helpline: 0808 801 0327

www.mensadviceline.org.uk

A national helpline which provides practical and emotional support for men experiencing domestic abuse.

Newham Asian Women's Project (NAWP)

t: 020 8472 0528

www.nawp.org

Advice and support for Asian women and children experiencing domestic violence. Also provides legal advice and counselling. Takes national referrals for their refuges.

nia project (formerly Hackney Women's Aid)

t: 020 7683 1270;

Advice Line: 020 7683 1210

www.niaproject.info

Provides advice and support services to women and children escaping physical, sexual and emotional abuse. Provide a specialist substance misuse worker and services for women involved in prostitution. Also provides training around a number of violence against women issues.

Refuge

t: 020 7395 7700;

Helpline: 0808 2000 247

www.refuge.org.uk

Refuge is the national organisation that runs the 24 hr National Domestic Violence Helpline (in partnership with Women's Aid). Refuge provides accommodation and children's services for those fleeing domestic violence. Refuge also provides individual and group counselling to survivors of violence. Their Community Outreach Project works across a number of South London boroughs with Black and minority ethnic women and children.

Respond

t: 020 7383 0700;

Helpline: 0808 808 0700

www.respond.org.uk

A national organisation that offers services for people with learning disabilities that have been victims or perpetrators of sexual abuse and/or have experienced other trauma. Also provides training and support to those who work with them.

Samaritans

Helpline: 08457 90 90 90

www.samaritans.org.uk

A national helpline providing 24-hour confidential emotional support for anyone in a crisis.

Southall Black Sisters

t: 020 8571 9595

www.southallblacksisters.org.uk

Specialist campaigning, advice, information, advocacy, practical help and counselling to women experiencing domestic violence, forced marriages, honour crimes and immigration issues. Takes referrals primarily from the London Borough of Ealing but may consider referrals from other boroughs.

SOLA (Survivors of Lesbian Abuse)

t: 020 7328 7389

solalondon@hotmail.com

Support for any woman that has experienced abuse (past or present) from a female partner. Email support is available, and evening phone appointments are available by arrangement. Also has a weekly support group for survivors of rape (women only).

Victim Support

Helpline: 0845 30 30 900

www.victimsupport.org

Offers information and support to victims of crime, whether or not they have reported the crime to the police.

Women & Girls Network

t: 020 7610 4678;

Helpline: 020 7610 4345

www.wagn.org.uk

A pan-London service offering a holistic healing centre for women and girls overcoming the experience of violence whether physical, sexual or emotional. Also provides counselling and body therapies.

Women's Aid Federation of England

Helpline: 0808 2000 247 (24 hours)

www.womensaid.org.uk

Runs the 24 hour National Domestic Violence Helpline (in partnership with Refuge). Women's Aid is the national charity working to end domestic violence against women and children. They can offer support, advice, accommodation and information on all aspects of domestic violence.

Women's Therapy Centre

Tel: 020 7263 6200

www.womenstherapycentre.co.uk

Provides psychotherapy by women for women in London.

Woman's Trust

East: t: 020 8522 7856/7455;

West: t: 020 7034 0303/0304

www.womanstrust.org.uk

A pan-London service that provides independent, confidential, women-only services to women who have been or are affected by domestic violence.

4. Drug and alcohol agencies

Addaction

t: 020 7251 5860

www.addaction.org.uk

Addaction is a leading UK charity working solely in the field of drug and alcohol treatment. They have over fifty projects within communities and prisons. Services in London include the Women's Centre and an Ethnic Community Development Worker (Hackney) as well as a residential service specifically targeted at BME women and their children.

Alcohol Concern

t: 020 7928 7377

www.alcoholconcern.org.uk

www.alcoholandfamilies.org.uk

Alcohol Concern is the national agency on alcohol misuse. They work to reduce the incidence and costs of alcohol-related harm and to increase the range and quality of services available to people with alcohol-related problems.

Dazz-Elle

www.dazz-elle.org.uk

A drugs and alcohol information service for young lesbian and bisexual women run by Drug Alcohol Services London.

Drug and Alcohol Services for London (DASL)

t: 020 8257 3068

www.alcholeast.org.uk/

Provide a specialist domestic violence and substance misuse worker across a number of London boroughs and services to the Bengali community in Tower Hamlets including an Asian women's group.



Drug and Alcohol Action Programme (DAAP)

t: 020 8843 0945

www.daap.org.uk

DAAP works with BME communities against addiction and promotes education, community cohesion and service provision.

DrugScope

t: 020 7928 1211

www.drugscope.org.uk

DrugScope aims to inform policy development and reduce drug-related risk. They provide quality drug information, promote effective responses to drug taking, undertake research at local, national and international levels, advise on policy-making, encourage informed debate and speak for member organisations working on the ground.

Ethnic Alcohol Counselling in Hounslow (EACH)

t: 020 8577 6059

Offers advice, information, support and counselling for people with alcohol, drug and mental health problems from BME communities. Workers are available in a number of languages including Arabic, Farsi, Kurdish, Polish and Asian languages. Operate a specialist domestic violence project taking referrals from a number of London boroughs.

Greater London Alcohol & Drug Alliance (GLADA)

t: 020 7983 4100

www.london.gov.uk/mayor/health/drugs_and_alcohol/glada/index.jsp

GLADA is the Mayor of London's strategic partnership network that aims to improve collective responses to alcohol and drug problems, and to provide a mechanism to address tackle London wide priorities. The Stella Project is a partnership project between GLDVP and GLADA.

The Hungerford Drug Project

t: 020 7287 8743

<http://www.thehungerford.org/>

The Hungerford provides advice, support, information and treatment for people in London who are experiencing problems with drug-use and for their families and friends. They also operate the pan London Antidote Project providing specialist support for LGBT people.

London Drug and Alcohol Network (LDAN)

t: 020 7704 0004

www.ldan.org.uk

LDAN is a London-wide voluntary organisation. The network provides advice, information and support to frontline services in London.

Mainliners

t: 0207 378 5480

www.mainliners.org.uk

Delivers services in the areas of substance use, harm minimisation, blood borne viruses and sexual health in London, Edinburgh and Glasgow.

National Treatment Agency (NTA)

t: 020 7261 8801

www.nta.nhs.uk

The NTA aims to increase the availability, capacity and effectiveness of treatment for drug misuse in England. The NTA also has a full list of services available throughout England.

New Roots

t: 020 8983 9646

<http://www.rugbyhouse.org.uk/new-roots.html>

New Roots is a branch of Rugby House and has a mix of projects across Camden, Islington, Westminster and Kensington & Chelsea. Their services include counselling, community engagement and work with young people from BME communities.

Phoenix Futures

t: 020 7234 9740

www.phoenix-futures.org.uk

A national provider of care and rehabilitation services for people with drug and alcohol problems in the UK in community, prison and residential settings. Also provide residential services where children can stay with their parent(s).

Turning Point

t: 020 7553 5500

www.turning-point.co.uk

Turning Point is a social care organisation working with individuals and their communities across England and Wales in the areas of drug and alcohol misuse, mental health and learning disability.

5. Housing services

Crisis

t: 0870 011 3335

www.crisis.org.uk

Crisis is a national charity that provides services and programmes to empower homeless people. Works with single homeless people.

Gay Men's Shared Housing

t: 020 87432165

www.thresholdsupport.org.uk/gaymensshared.html

Provides accommodation based medium term temporary housing and support to gay men who have been the victims of same-sex domestic violence, homophobic violence and/or gay related hate crimes in the London Boroughs of Wandsworth and Hammersmith & Fulham.

Homelessness Link

tt: 020 7960 3010

www.homeless.org.uk

Homeless Link is the national membership organisation for frontline homelessness agencies in England.

Resource Information Service (London Hostels Directory)

tt: 020 7939 0641

www.ris.org.uk

A national resource for advice workers, hostel staff, day centre, Social Services and anyone in contact with people with housing problems. Also produce publications and manage various housing and advice related websites.



Shelter

Shelterline: 0808 800 4444

www.shelter.org.uk

A national organisation providing telephone housing advice and information. Issues include finding accommodation, hostel referrals, housing benefit/rights, illegal eviction, domestic violence and emergency accommodation.

Stonewall Housing

t: 020 7359 5767

www.stonewallhousing.org

Provides supported housing, advice and advocacy for the lesbian, gay, bisexual and transgender communities in London.

6. Legal services

Community Legal Service

t: 0845 345 4345

www.clsdirect.org.uk

Government organisation providing information on where and how to access legal help in England and Wales.

Criminal Injuries Compensation Authority

t: 020 7842 6800;

Freephone: 0800 358 3601

www.cica.gov.uk

Administered in England, Scotland and Wales, this agency operates the Criminal Injuries Compensation Scheme for survivors who are no longer living with their partner.

Joint Council for the Welfare of Immigrants

t: 020 7251 8706

www.jcwi.org.uk

A national organisation that provides free advice and case work.

The Law Centres Federation

t: 020 7387 8570

www.lawcentres.org.uk

This national network of community based law centres will refer you to your local law centre for free legal advice.

Release

t: 020 7729 5255;

Helpline: 0845 4500 215

www.release.org.uk

Release operate a Legal Helpline and Specialist Drugs Helpline. You can also contact the organisation by email at ask@release.org.uk

Rights of Women

Legal Advice Line: 020 7251 6577;

Sexual Violence Legal Advice Line: 020 7251 8887

www.rightsofwomen.org.uk

A national organisation that provides advice and information for women on a range of legal issues including relationship breakdown, childcare, lesbian parenting, domestic and sexual violence.

7. Children and young people's services

Childline

t: 020 7650 3200;

Helpline: 0800 1111

www.childline.org.uk

The free 24 hour confidential helpline for children and young people.

Gingerbread for Lone Parents

t: 020 7488 9300;

Advice Line: 0800 018 4318

www.gingerbread.org.uk

A national membership organisation providing advice and information for lone parents.

The Hideout

www.thehideout.org.uk

The Hideout is the first national domestic violence website for children and young people. The website has been designed to inform children and young people about domestic violence, help them identify whether it is happening in their home and signpost them to additional support and information.

NSPCC

Child Protection Helpline: 0808 800 5000;
Bengali / Sylheti: 0800 096 7714
Gujurati: 0800 096 7715;
Hindi: 0800 096 7716;
Punjabi: 0800 096 7717
Urdu: 0800 096 7718;
Asian Helpline Service in English: 0800 096 7719
Textphone: 0800 056 0566;
www.nspcc.org.uk

The NSPCC is a national charity that works to end cruelty to children. If you're worried about a child's safety or welfare or if you need help or advice, ring the free and confidential helpline (24 hours).

Reunite

Advice Line: 0116 255 6234
www.reunite.org

A national organisation that provides advice, support and information to anyone that has had a child abducted or is in fear of a child being abducted. Assists with international contact issues and legal matters.

Runaway Helpline

t: 0808 800 7070
www.runawayhelpline.org

A freephone helpline for anyone aged 17 or under that has run away or been forced to leave home. Gives confidential advice, makes referrals as appropriate and can help a child or young person to a place of safety. Can also pass a message to family/carers.

The Tulip Project

t: 0151 637 6363
Support for parents that have experienced violence from their children.

8. Additional services for Black and minority ethnic and refugee communities

Akina Mama Wa Afrika

t: 020 7716 5166

www.akinamama.org

A national organisation that provides advice, training, counselling and information services for African women.

Chinese Information and Advice Centre (CIAC)

t: 020 7323 1538

www.ciac.co.uk

A national charity that provides information on family issues, domestic violence and immigration.

IMECE Turkish Speaking Women's Group

t: 020 7354 1359

www.imece.org.uk

Culturally sensitive services for Turkish, Kurdish, Turkish Cypriot women. Advice and information on domestic violence, welfare benefits, housing, immigration and an outreach service.

Latin American Women's Rights Service (LAWRS)

t: 020 7336 0888

www.lawrs.org.uk

Offers advice on housing, housing and welfare benefits for the elderly, counselling and a domestic violence project.

London Irish Women's Centre

t: 020 7249 7318

www.liwc.co.uk

Offers advice for women in housing need including women fleeing domestic violence in London. Also offers training and support services.

Naz Project London (NPL)

t: 020 8741 1879

www.naz.org.uk/index.html

Provides sexual health and HIV prevention and support services to targeted BME communities in London.

9. Perpetrator services

Respect

t: 020 7022 1801;

Phoneline: 0845 122 8609

www.respect.uk.net

Respect is a registered charity and national membership organisation promoting best practice for domestic violence perpetrator programmes and associated support services in the UK. Respect also provides a directory of perpetrator programmes throughout London.

Domestic Violence Intervention Project

www.dvip.org

Provides perpetrator programmes and partner support services in London to Respect standards.



